

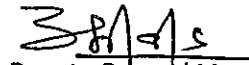
Pre-Bid reply to GeM Bid ref no. GEM/2022/B/2688157 dated: 31/10/2022 for Supply, Installation, Configuration, Implementation and Maintenance of 200 No's of All-In-One computers with three years' warranty and two years AMC in Canara Bank.

Sl. No.	GeM bid clause	Clause/Technical Specification	Bidder's Query	Bank's Reply
1	GeM Clause	Delivery(77)	Request you to consider delivery upto 14-15 weeks	Bidder's to comply with the terms & conditions mentioned in the bid document.
2	ATC Clause 14.1.1	14.1.1. Non-compliance of the Supply/delivery as per clause 11.1 will result in the Bank imposing penalty of 0.50% on delay in delivery per week or part thereof (Plus GST), on the invoice value of All-In-One computers & Other Items (exclusive of Taxes) location/office address wise.	Kindly confirm LD Penalty is on undelivered material	Bidder's to comply with the terms & conditions mentioned in the bid document.
3	ATC Clause 14.1.2	14.1.2. Non-Compliance of the Installation, configuration, implementation as per clause 11.2 will result in the Bank imposing penalty of 0.50% on delay in installation per week or part thereof (Plus GST), on the invoice value of All-In-One computers & Other Items (exclusive of Taxes) location/office address wise.		Bidder's to comply with the terms & conditions mentioned in the bid document.
4	ATC Clause 14.1.3	14.1.3. However, the total Penalty/LD to be recovered under above clause 13.1 and 13.2 shall be restricted to 10% of the total value of the order Plus GST.		Bidder's to comply with the terms & conditions mentioned in the bid document.
5	ATC Clause 15.1	60% -Supply and Delivery of Hardware, Software & other items. 30%- Installation & Maintenanc. 10%- After Completion of Warranty Period (i.e. three years). Warranty period will start from the date of acceptance of solution by the Bank. Quarterly in arrears.- AMC as mentioned in Table B	Request yo to consider 70% on Delivery and 30% on Installation.	Bidder's to comply with the terms & conditions mentioned in the bid document.
6	ATC Clause 15.2	15.2. Bank will release the payment on completion of activity and on production of relevant documents/invoices. Please note that Originals of invoices (plus One Copy) reflecting GST, GSTIN, HSN Code, State Code, State Name, Taxes & Duties, Proof of delivery duly signed by Bank officials of the respective Branch/office and Manufacturer's/ Supplier's Warranty Certificate should be submitted while claiming payment in respect of orders placed	Please accept the Scan Copy of all documents include invoices	Bidder's to comply with the terms & conditions mentioned in the bid document.
7	ATC Clause 22.1	Response Time shall be 6 hours. MTTR shall be a Business day	Request you to consider upto 12 Hrs.	Bidder's to comply with the terms & conditions mentioned in the bid document.



Sl. No.	GeM bid clause	Clause/Technical Specification	Bidder's Query	Bank's Reply
8	GeM Clause	Delivery Location	Kindly clarify No of Location.	Delivery locations at Canara Bank Head Office, Bangalore only.
9	GeM Clause	In RFP 3% BG and in Additional terms and conditions, Canara Bank asked for 10% BG (On submission of a bank guarantee for equivalent to 10% of the remaining payment)	Kindly clarify	3% BG against Performance BG and 10 % BG against Warranty
10	GeM Clause Annexure-II	Motherboard: Chipset Series -> Intel H Series, Intel B Series, Intel Q Series, Intel Z Series Or higher Chipset Number-> Intel Q 250, Intel Q 270, Intel Q 370, Intel Q470, Intel Q570, Intel B560, Intel Q670 Or higher	In chipset Series department asked for H, B, Q, Z or Higher However in Chipset number preference is given only Q. Kindly clarify	Bidder's has to comply technical specification as per Annexure-II
11	GeM Clause Annexure-II	Monitor: Minimum 21" with Antiglare and LED Backlight. Aspect Ratio of 16:9, 1000:1 (Contrast Ratio). Resolution Full HD (1920x1080), Built in speaker.	Request you to consider 23.8 Display with Low Blue light	Bidder's has to comply technical specification as per Annexure-II

Date: 14/11/2022
Place: Bengalore


Deputy General Manager

